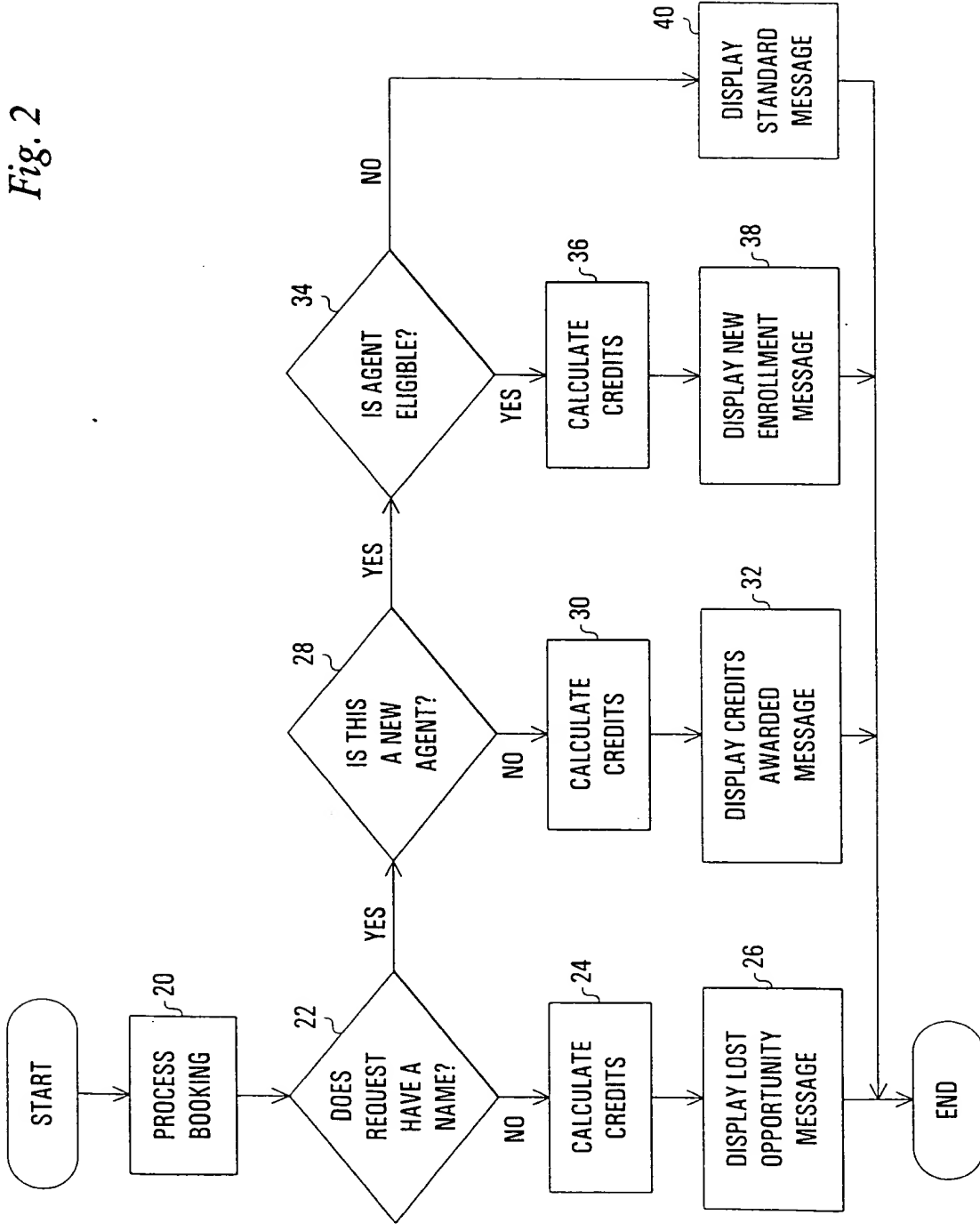


Fig. 1

Fig. 2

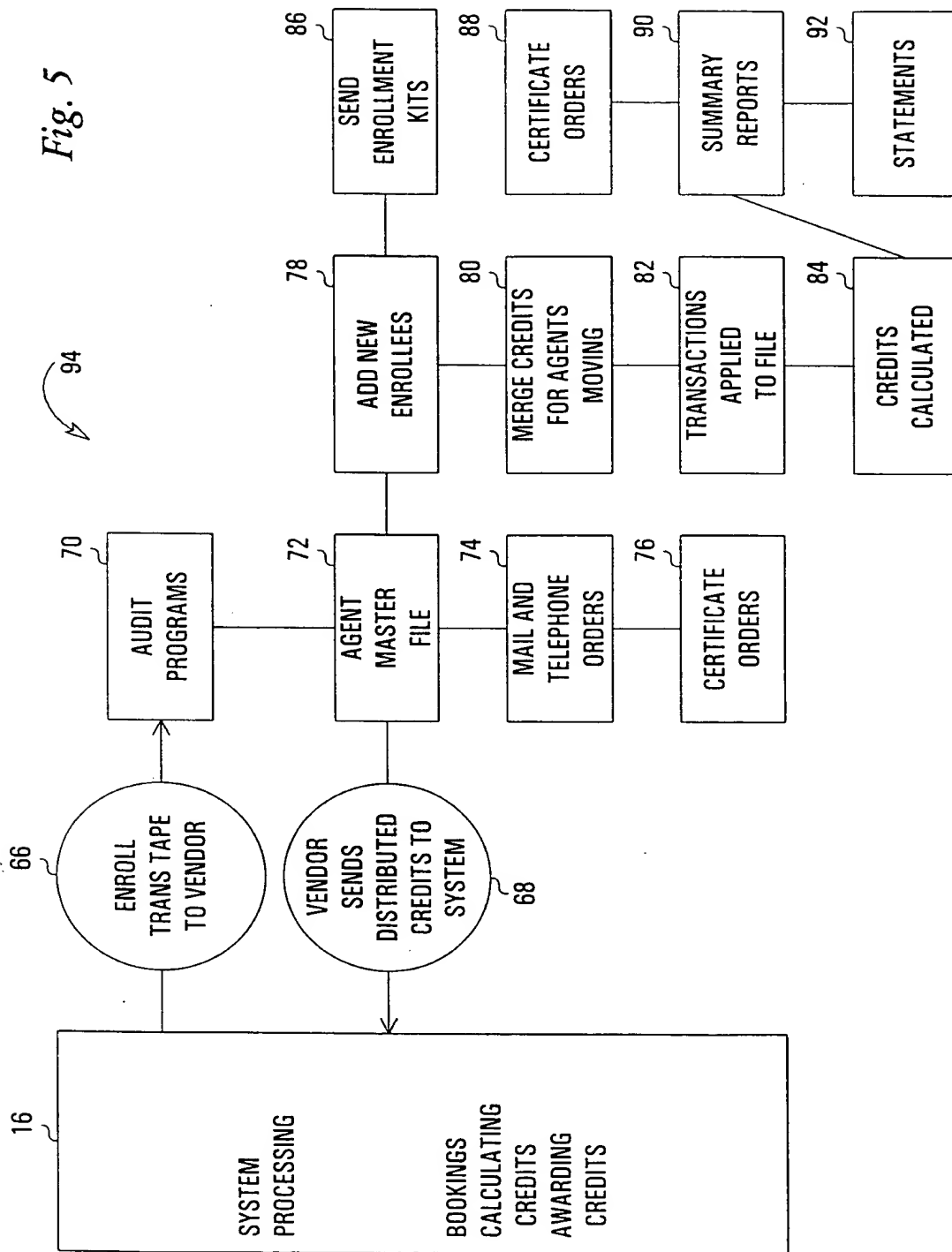


```

graph TD
    START([START]) --> 42[PROCESS RESERVATION]
    42 --> 44[VERIFY CREDITS VS. ACTUAL RESERVATION]
    44 --> 46{ARE CREDITS OK?}
    46 -- YES --> 48[TRANSFER PENDING TO AWARDED]
    46 -- NO --> 50[ERROR QUEUE FOR MANUAL PROCESSING]
    50 --> 48
    48 --> END([END])
  
```

Fig. 3

Fig. 4



[illegible]

Fig. 6

1 HHL RD SS1 XXX 20NOV-21NOV 1NT 16041 RADISSON TEST HOTEL ← 100
1CORRAC -1/RT-USD89.00/AGT98010021/SI-RD-TSWRIGHT ← 102
/NM-TEST TEST ↑
/RG-8900USD 110
/CF-R4760077
ACCEPTED /GTD 6P HLD CXL-SEE POLICY
CORP TEST U ROOM
SUCCESSFUL ENROLLMENT. THIS BOOKING EARNS YOUR
FIRST 890 PENDING POINTS IN LOOK TO BOOK. * ← 106
>

Fig. 7

1 HHL RD SS1 XXX 20NOV-21NOV 1NT 16041 RADISSON TEST HOTEL ← 100
1CORRAC -1/RT-USD89.00/AGT98010021/SI-RD-BSKROGER ← 102
/NM-TEST TEST ↑
/RG-8900USD 110
/CF-R4760061
ACCEPTED /GTD 6P HLD CXL-SEE POLICY
CORP TEST U ROOM
THIS BOOKING WILL EARN YOU 890 PENDING POINTS.
YOU HAVE 0 REDEEMABLE POINTS IN YOUR ACCOUNT. * ← 108
>

Fig. 8

1. The first step is to identify the problem or goal. This involves understanding the current situation and what needs to be achieved.

BULLETIN BOARD

Fig. 9

Fig. 9